

BBA (HONS) 1st Semester Examination, 2020
Subject: Management Process and Organisational Behaviour (MPOB)
Paper: BBA-1.1

Full Marks: 80

Time: 3 Hours

GROUP A

Answer any six questions

5X6=30

1. Is Management an Art or Science? Discuss.
2. Distinguish between Management & Administration.
3. Define the term Span of Control and explain its importance in effective management.
4. Discuss the major tenets of Scientific Principles of Management?
5. Explain briefly the steps involved in planning process.
6. What are the major disciplines that contribute to OB?
7. Examine the difference between a group and a team?
8. What are the different elements of a control system?

GROUP B

Answer any five questions

10X5=50

9. Discuss the major job related attitudes.
10. Explain in detail the different stages of formation of a group.
11. Give an overview of the various theories of personality with their implications in the field of management.
12. Examine the various challenges and opportunities for Organisational Behaviour in the fast changing world.
13. Define Motivation. How is Maslow's theory of motivation different from ERG theory of motivation?
14. Is leader a born or made? Justify your views with some examples.
15. What do you understand by Learning? Explain the process of learning.